## Living on the FH grounds - Campus Domus St. Pölten



# Terms of Use for the home network and Internet access Campus-Domus student residence Herzogenburgerstrasse 58-60, 40-42, A-3100 St. Pölten

The student residence "campus domus" has a house network (100 MBit Ethernet connection KAT5, RJ45) as well as central fibre optic Internet access via kabelplus (100% CIR, 800/400 Mbit/s without transfer limit).

The network is intended to enable residents to communicate electronically and use scientific data available on the global network for study purposes. In order to ensure balanced use of these resources by all residents, the following terms of use for the house network and internet access are agreed:

#### **PARICIPANTS IN THE HOUSE NEWORK**

Any resident who accepts the terms of use can become a participant in the network. When using the network, the participant undertakes to comply with applicable law as well as these terms of use and any instructions form Domus staff. Domus may deny use or block access to any resident who violates these Terms of Use, applicable laws or instructions from Domus staff.

#### **CONNECTION TO THE HOUSE NETWORK**

- Every participant has the opportunity to connect their computers and other electronic devices to the home network. There are two options for this:
- 1) Wifi

A Wifi router is installed in every shared apartment. The Wifi key is located in the anteroom on the outside of the electrical distributor. In the event of a malfunction in the Wifi router (no connection to the Internet possible) restart the Wifi router by briefly switching off the main power fuse – see picture attached (coordinate with the other residents beforehand). This leads to a power cut in the entire shared apartment. The restart causes the Wifi router to restart after the connection usually works again. If not, please contact the property management. The Wifi connection is usually sufficient for normal use or streaming services.

If a large number of Wifi connections are operated at the same time and devices with a bluetooth connection are used, this can lead to interference in the frequency range of the router – in the case, use the connection via network cable.

- 2) Network cable
  - A network socket (usually behind the desk on the wall) is installed in each room. If you need very large amounts of data or the fastest possible connection, we recommend connecting the computer directly to the socket using a network cable.
- Changes to the existing network infrastructure are not permitted.
- IT devices connected to the home network must be configured and operated in such a
  way that the do not cause any disruptions to the network. The use of programs for
  network analysis and monitoring "sniffers", etc. as well as any type of program that is
  capable of disrupting network communication and the operation of other computers on
  the network is expressly prohibited.

#### **USABLE NETWORK SERVICES**

- Domus Liegenschaftsverwaltungs-GmbH, as the landlord, assumes no liability for the functioning of the internet connection or the building network and is not liable for any damage resulting from the use of these facilities of any kind (e.g. (lightning strike, virus infection, unauthorized access etc.).
- If a private computer causes disruptions in the house network, it will be disconnected form the house network without consultation.
- In particular, network access may not be used for commercial purposes or criminal offenses.
- Every resident must observe the general principles of "fair use" when using the Internet.

### **AVAILABILTY, SUPPORT, SOFTWARE**

Domus Liegenschaftsverwaltungs-GmbH cannot guarantee the availability of server services or internet. Foreseeable restrictions on the use of the network will be announced to participants in good time (e.g. maintenance work, etc.).

There is no right to technical support for problems to occur on private computers in connection with network use and are not within Domus's responsibility. Each participant is responsible for the data backup and data security of their personal data. Each participant is responsible for the software used on their private computers and compliance with the associated license conditions.

